

# **New Patient Registration - Insurance**

| Personal History   |  |
|--|--|
| Patient's Name:  | C-11 #   |
| ноте #:<br>Fmail:  | Cell #:<br>Business #:   |
|  | Business II.   |
| City:  | State: Zip:  |
| Date of Birth:   | Age: Height: Weight: Sex: Male or Female   |
| Social Security #:   |  |
|  | Married Divorced Widowed Separated   |
|  | Type of Work:  |
| Relation:  | ne:<br>Home Phone #: Cell Phone#:  |
|  |  |
| <i>Current Health Condition</i><br>Major Complaints:   |  |
|  | an: Auto Accident Work Injury Other Accident   |
| Unknown Causes   | to the control of the |
|  | m before in the past? Yes or No If Yes, how long ago?  |
|  | r Date your pain/problem began:  |
| •  | ease give dates:   |
| Is your pain: Improving  | g Getting Worse About the Same Comes & Goes  |
| Circle any activity that agg   | gravates your condition: Standing Sitting Walking Bending  |
| Twisting Cough   | ning Lying Lifting Other:  |
| Does your pain awaken yo<br>Have you been seen by an<br>If Yes, Doctor's Na<br>Last date consulted/exam<br>Medication(s) you are tak | n worse? Morning Noon Night ou at night? Yes or No nother Doctor for this condition? Yes or No nme:  |
|  | lls Aspirin Tylenol Advil Vitamins Supplements   |
| Other:<br>Name of Medical Provider   | <u></u>  |
|  |  |
|  | of 0 being no pain and 10 being the se indicate your present pain level:   |
| Please mark your area(s)   | of pain discomfort on the g the appropriate letter(s):  (N) Numb  (S) Stabbing   |



## **Past Health History**

| Major Accidents or Falls:                                  |                        |                 |                 |                   |
|--|------------------------|-----------------|-----------------|-------------------|
| Major Surgeries/Operations Other:                          | : Heart Back Neck      |                 |                 | x Tonsils Hernia  |
| Hospitalization(s) other than                              | າ above:               |                 |                 |                   |
| Have you been treated for ar                               |                        | ion in the last | t year? Yes     | or No             |
| If Yes, please explain                                     | ·                      |                 |                 |                   |
| Does anyone in your family s                               | suffer from the same p | oroblem? Y      | es or No        |                   |
| If Yes, please list the                                    | relation:              |                 |                 |                   |
| Check any of the following o                               | diseases / conditions  | you have cu     | rrently or had: |                   |
| Bed Wetting  | Multiple Scleros       | sis             | AIDS/HIV        | Gout              |
| Bladder Trouble  | Nervousness            |                 | Alcoholism      | Hepatitis         |
| Bleeding Disorders   | Painful Urinatio       | n _             | Anemia          | Hernia            |
| Bowel Trouble  | Parkinson's Disc       | ease _          | Anorexia        | Herpes            |
| Breast Pain  | Pinched Nerves         |                 | Arthritis       | Irritability      |
| Chemical Dependency  | Pneumonia              |                 | Asthma          | Measles           |
| Chicken Pox  | Prostate Dysfun        | ction           | Bulimia         | Migraines         |
| Discolored Urine   | Psychiatric Care       |                 | <br>Cancer      | Mumps             |
| <br>Heart Disease  | Rheumatic Feve         |                 | <br>Cataracts   | Pacemaker         |
| Herniated Disc   | Scarlet Fever          |                 | Depression      | Sleep Loss        |
| High Cholesterol   | Sexual Dysfunct        |                 | Diabetes        | Stress            |
| Kidney Disease   | Suicide Attempt        |                 | <br>Emphysema   | Stroke            |
| Liver Disease  | Typhoid Fever          |                 | Epilepsy        | Thyroid           |
| Menstrual Cramps   | Vaginal Infection      |                 | Fractures       | Tonsillitis       |
| Menstrual Irregularity                                     | Venereal Diseas        |                 | Glaucoma        | Tumors            |
| Mononucleosis  | Whooping Coug          | ;h              | Gonorrhea       | Ulcers            |
| Females Only: Are you preg<br>If No, when was your last me |                        |                 |                 |                   |
| Do you exercise? Yes or                                    | No                     |                 |                 |                   |
|  | oest describe your exe | rcica intancit  | w Mild Mo       | derate Strenuous  |
| Do you smoke? Yes or N                                     |                        |                 |                 | derate Strendous  |
| Do you drink alcohol? Yes                                  |                        |                 |                 |                   |
| What does your work activit                                |                        | -               | •               |                   |
| What does your work activit                                | y manny consist or:    | Sitting Sta     | munig Light     | Labor Heavy Labor |
|  |                        |                 |                 |                   |
| I CERTIFY THAT TH  | IS INFORMATION IS      | TRUE TO THE     | E BEST OF MY H  | (NOWLEDGE.        |
|  |                        |                 |                 |                   |
| Patient's Signature  |                        |                 | Dat             | -Δ•               |



# **Office Policy**

Patient's Name:

| bill is c   | you for choosing us as your health care provider<br>onsidered part of your treatment. The following<br>uire you read, accept, sign and date before any t  | statements refer to our office policies, which   |
|-------------|---|--|
| >           | Every new patient is required to fill out forms c information prior to being examined.  | oncerning his/her history and general  |
| <b>&gt;</b> | Each insurance company or group has specific g<br>payments for our services. As a courtesy to you<br>company or group. Please remember that YOU<br>company or group and YOU are ultimately resp<br>responsibility for collecting from your insurance<br>settlement on a dispute of a claim. If you need a<br>our office manager, who will readily assist you. | have file all claims to your insurance have to contract with the insurance onsible for payment. We cannot accept e company or group, nor negotiating a |
| >           | Our practice is committed to providing the best<br>charge what is usual and customary of our area<br>for payment in full regardless of an insurance of<br>and customary rates.  | . Please understand that you are responsible   |
| >           | Open accounts with no ACCEPTABLE payment adue. A billing charge may be assessed to the acc 1.5% per month. You will be responsible for th additional charges. ACCEPTABLE payment actibasis. Please speak with our office manager to a   | count balance along with a finance charge of e original past due balance along with these wity will be determined on an individual                     |
| >           | Open accounts with no ACCEPTABLE payment a placed with our collection agency. You will be a balance plus any billing charges, finance charge to your account.   | esponsible for payment of the original   |
|             | adult accompanying a minor is responsible for f<br>an) must be present with the minor and sign the<br>can be administ   | treatment consent form before any services   |
| Patient     | s Signature:  | Date:  |
|             | norize Recovery ChiroMed to release medical<br>ysicians, other health care providers, or insu<br>consulted or who need direct access to   | rance companies/groups that may be   |
| Patient     | s Signature:  | Date:  |



### **Informed Consent Form**

Every type of health care is associated with some risk of potential problems. Health care providers including chiropractors are required by law to tell you the nature of your condition, the general nature of the treatment, and the risks involved. In keeping with the Louisiana Law of Informed Consent, you are being asked to sign and date this form which confirms our discussion of these matters.

We want to give each patient the best possible care with the least possible risk of complications. To accomplish this, we format treatment plans to suit the distinctive needs of each patient. The following paragraphs describe the most severe risks associated with chiropractic care which are extremely rare in occurrence:

- > **STROKE**: Stroke is the most serious problem associated with spinal manipulation. The consequences can be temporary or permanent dysfunction of the brain with very rare complication of death (1 in 20 million). Spinal manipulations have been associated with strokes that arise from the vertebral artery which runs on each side of your neck. This problem occurs so rarely that there is no conclusive data that specifies quantity of probability.
- > **DISC HERNIATION AGGRAVATION:** Disc herniations that create pressure on the spinal nerve and/or spinal cord are successfully treated by chiropractors on a daily basis. Chiropractic manipulation can aggravate an existing disc herniation resulting in an increase of symptoms which may last for a few days but seldom for longer periods of time.
- > **SOFT TISSUE INJURY:** Soft tissue primarily refers to muscles and ligaments. Muscles move bone, and ligaments limit bone movement. Rarely, chiropractic manipulation can result in minor damage to a particular soft tissue. This may cause a temporary increase in pain and necessary treatments for resolution, but there are no long term effects to the patient.
- ➤ RIB FRACTURES: The rib cage is found in the thoracic spine or middle back area. Rarely does chiropractic manipulation cause a fracture of a rib to occur. Patients who have weakened bones (Osteopenia or Osteoporosis) have a higher risk of rib fractures because their bones are weaker than normal. We adjust all patients carefully, especially those who have indications of osteoporosis on their X-rays.
- > OTHER POSSIBLE COMPLICATIONS: There are many other side effects and/or complications that may also rarely occur due to spinal manipulation. These possible complications include, but are not limited to the following: headaches, skin burns, dizziness, radiating pains into the arms and/or legs, exacerbation of pain/problem, soreness, etc.

I hereby authorize any Recovery ChiroMed Practioner to provide chiropractic treatments including examination/diagnostic, spinal manipulation/adjustments, and various modes of physical therapy that may be deemed necessary or responsible. My treatment plan will be explained to me and I have read and I understand all information set forth in this document, including any attachments. I acknowledge that I will have the opportunity to ask any questions about the contemplated procedure and that my questions will be answered to my satisfaction. This authorization for and consent to chiropractic treatment is and shall remain valid until revoked.

| Patient's Name Printed:   |          |
|---|----------|
|   |          |
| Patient's Signature:  | Date:    |
| I certify that I have provided and explained the information have answered all questions concerning proposed treatmen |          |
| Recovery ChiroMed Practioner  | <br>Date |



### **Notice of Privacy Practices for Protected Health Information Page 1**

This notice describes how chiropractic and medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

#### **Uses and Discloses**

Here are some examples of how we might have to use or disclose your health care information:

- > Your chiropractor or a staff member may have to disclose your health information including all of your clinical records to another health care provider or a hospital if it is necessary to refer you to them for diagnosis, assessment or treatment of your health condition.
- Our insurance of billing staff may have to disclose your examination and treatment records and your billing records to another party, such as insurance carrier, and HMO, a PPO, or your employer, if they are potentially responsible for the payment of your services.
- Our chiropractor and members of the practice staff may need to use your health information, examination and treatment records and your billing records for quality control purposes or for other administrative purposes to efficiently and effectively run our practice.
- > Your chiropractor and members of the practice staff may need to use your name, address, phone number, and your clinical records to contact you to provide appointment reminders, information about treatment alternatives, or other health related information that may be of interest to you. 164.520 (b) (1) (iii) (A). If you are not at home to receive an appointment reminder, a message will be left on your answering machine.

You have the right to refuse to give us authorization to contact you to provide appointment reminders, information about treatment alternatives, or other health related information. If you do not give authorization, it will not affect the treatment we provide to you or the methods we use to obtain reimbursement for your care.

You may inspect or copy the information that we use to contact you to provide appointment reminders, information about treatment alternatives, or other health related information at any time.

#### Our Privacy Pledge

We have and always will respect your privacy. Other than the uses and disclosures we described above, we will not sell or provide any of your health information to any outside marketing organization.

#### Permitted Uses and Disclosures Without Your Consent or Authorization

Under federal law, we are also permitted or required to use or disclose your health information without your consent or authorization in these following circumstances:

- We are permitted to use or disclose your health information if we are providing health care services to you based on the orders of another health care provider.
- > We are permitted to use or disclose your health information if we provide health care services to you as an inmate.
- > We are permitted to use or disclose your health information if we provide health care services to you in an emergency.
- > We are permitted to use or disclose your health information if we are required by law to treat you and we are unable to obtain your consent after attempting to do so.
- We are permitted to use or disclose your health information if there are substantial barriers to communicating with you, but in our professional judgment we believe that you intend for us to provide care.

Other than the circumstances described in the preceding examples, any other use or disclosure of your health information will only be made with your written authorization.

#### Your Right to Revoke Your Authorization

You may revoke your authorization to us at any time; however, your revocation must be in writing. There are two circumstances under which we will not be able to honor your revocation request:

- > If we have already released your health information before we received your request to revoke your authorization 164.508(b)(5)(i).
- > If you were required to give authorization as a condition of obtaining insurance, the insurance company may have a right to your health information if they decide to contest any of your claims. If you wish to revoke your authorization, please write to us at:

Recovery ChiroMed P.O. Box 698 Luling, LA 70070

#### Your Right to Limit Uses or Disclosures

If there are health care providers, hospitals, employers, insurers or other individuals or organizations to whom you do not want us to disclose your health information, please let us know in writing what individuals or organizations to whom you do not want us to disclose your health care information. We are not required to agree to your restrictions. However, if we agree with your restrictions, the restriction is binding on us. If we do not agree to your restrictions, you may drop your request or you are free to seek care from another health care provider.

### Your Right to Receive Confidential Communication Regarding Your Health Information

We normally provide information about your health to you in person at the time you receive chiropractic services from us. We may also mail you information regarding your health or about the status of your account. We will do our best to accommodate any reasonable request if you would like to receive information about your health or the services that we provide at a place other than your home or, if you would like the information in a different form. To help us respond to our needs, please make any request in writing.



### Notice of Privacy Practices for Protected Health Information Page 2

#### Your Right to Inspect and Copy Your Health Information

You have the right to inspect and/or copy your health information for six years from the date that the record was created or as long as the information remains in our files.

#### Your Right to Amend Your Health Information

You have the right to request that we amend your health information for six years from the date that the record was created or as long as the information remains in the files. We require your request to amend your records to be in writing and for you to give us a reason to support the change you are requesting us to make.

#### Your Right to Receive an Accounting of the Disclosures we Have Made of Your Records

Louisiana law requires that we furnish you, upon your request, a copy of any information related in any way to you which we have transmitted to any company, or public or private agency, or any person.

We may charge reasonable copying charges for this service which are set forth in the statues as well as a handling charge and actual postage.

We may deny access to a record if we reasonably conclude that knowledge of the information contained in the record would be injurious to the health or welfare of the patient or could reasonably be expected to endanger the life or safety of any other person.

#### Your Right to Obtain a Paper Copy of This Notice

If you have agreed to receive privacy notices by email, you may request a paper copy of this notice at any time.

#### Our Duties

We are required by law to maintain the privacy of your health information. We are also required to provide you with this notice of our legal duties and our privacy practices with respect to your health information.

We must abide by the terms of this notice while it is in effect. However, we reserve the right to change the terms of our privacy notices. If we make a change to the terms of our privacy agreement, we will notify you in writing when you come in for treatment or by mail. If we make a change in our privacy terms the change will apply to all of your health information in our files.

#### Re-disclosure

Information that we use or disclose may be subject to re-disclosure by the person to whom we provide the information and may no longer be protected by the federal privacy rules.

### Your Right to Complain

You may complain to us or to the Secretary for Health and Human Services if you feel that we have violated your privacy rights. We respect your right to file a complaint and will not take any action against you if you file a complaint. While you may make an oral complaint at any time, written comments should be addressed to:

Recovery ChiroMed P. O. Box 698 Luling, LA 70070

If you would like further information about our privacy policies and practices, please contact:

Recovery ChiroMed P.O. Box 698 Luling, LA 70070 985-331-8007

This notice is effective as of APRIL 1, 2003. This notice will expire seven years after the date upon which the record was created. By signing below, I acknowledge that I have received a copy of this notice.

| Patient's Name Printed                           | Date   |
|--|--|
| Patient's Signature                              | Recovery ChiroMed Authorized Provider Representati |
| Personal Representative's Name Printed           | Personal Representative's Signature                |
| Description of Personal Representative's Authori | ty to act for the Patient                          |



## Authorization For Release of Records Luling Clinic

| Date:                        |                    |
|------------------------------|--------------------|
| Recovery ChiroMed            |                    |
| 12501 Highway 90             |                    |
| Luling, LA 70070             |                    |
| Phone #: 985-331-8007        |                    |
| Fax #: 985-331-8003          |                    |
| To:                          |                    |
| Patient:                     |                    |
| Date of Birth:               |                    |
| Social Security #:           |                    |
| •                            |                    |
| Our clinic is requesting the | following records: |
| Medical Records              | CT Scan Reports    |
| X-ray Reports                | Lab Reports        |
| MRI Reports                  | Other              |
|                              |                    |
| Thank you in advance,        |                    |
| Recovery ChiroMed            |                    |
|                              |                    |
| Patient's Signature/Firma o  | le Paciente:       |
| Date/Fecha:                  |                    |



# **Billing and Payment**

|                | <b>Self-pay</b> : If you have no available insurance coverage, directly for services provided at the time services are r  | -  |
|----------------|---|--|
|                | <b>Health Insurance</b> : We will bill your health insurance of service, we are a contracted provider with the insurance. However, you must remit all payments due as a result of insurance, and/or co-payments per the insurance plant well as payments for services not covered under the place as the place of the insurance is rendered.                    | ance company. of any deductible, co- These payments as                 |
|                | <b>Third Party Fault</b> : In the event that a third-party is at and you wish for us to bill that third-party or your autopayments carrier instead of your health insurer, then we collect from the third-party at the full cost of our service event that the third-party recovery is unsuccessful, the responsible for the full amount of the outstanding med | insurance medical ve will attempt to es. However, in the n you will be |
| Patient's Sign | ature:  | Date:  |
| Patient's Nan  | ne Printed:   |  |
| Patient's Rep  | resentative (if minor):   |  |
| Relationship   | to Patient:   |  |
| Name of Atto   | rnev if renresented   |  |



## **Credit Card Policy**

Recovery ChiroMed has implemented a credit card policy. You will be asked for your credit card number at the time you check in and the information will be held <a href="SECURELY">SECURELY</a> until your insurance has paid their portion and notified us of the amount your share. At that time, any remaining balance owed by you that is \$100 or less will be charged to your credit card and a copy of the charge will be mailed to you.

This will be an advantage to you since you will no longer have to write out and mail us checks. It will be an advantage to us as well, since it will greatly decrease the number of statements that we have to generate and send out. The combination will benefit everybody in helping to keep the cost of health care down.

This in no way will compromise your ability to dispute a charge or question your insurance company's determination of payment.

Co-pays, coinsurance and deductibles will still be due at the time of service.

If you have any questions about this payment method, do not hesitate to ask.

I AUTHORIZE RECOVERY CHIROMED TO CHARGE OUTSTANDING BALANCES ON MY ACCOUNT TO THE FOLLOWING CREDIT CARD OR DEBIT CARD:

| VISA / MIASTERCARD / L | DISCOVER (CIRCLE ONE) |
|------------------------|-----------------------|
| Name on Card:          |                       |
| Card Number:           |                       |
| Expiration Date:       |                       |
| CVV:                   |                       |
| Zip Code:              |                       |

VICA / MACTED CADD / DISCOVED (CIDCLE ONE)